

VCS APPLE LEARNING PROGRAM

iPad Support Team
Instruction Technology Services



RESET: Resetting can help fix multiple issues concerning iPads.

- 🍏 Turn on the iPad by either holding down the lock/sleep button or plugging the iPad into a power source.
- 🍏 Tap the **home button** to begin the swiping process.
- 🍏 Start swiping, tapping and/or navigating through all the screens provided.
- 🍏 Be sure to choose **BYOT** when receiving the prompt regarding choice of WIFI if on VCS property. If not on a VCS site, please choose private network and provide correct password.
(iPad will revert to VCS network on its own when swiping process is complete.)
- 🍏 Tap the word **NEXT** regarding the **REMOTE MANAGEMENT** screen.
- 🍏 Be sure to **ENABLE LOCATION SERVICES**.

Allow **20-30 minutes** for iPad to fully download necessary apps and configurations.

***NOTE:** Resetting the iPad is a great trouble shooting technique if apps refuse to load, iPad is running slow, or not working up to par. Reset the iPad by going to **SETTINGS, RESET** (located at very bottom of right column) **ERASE ALL CONTENT AND SETTINGS**. Then swipe white screens as directed above.*